

# Gylang Satria Yudha



**Date of birth:** 12 July 1997

**Address:** Cikutra Baru XI No 25 Cibeunying Kaler Kota Bandung, Kota Bandung 40124, Indonesia

**Phone number:** 081222024040

**Email address:** gylangsat@gmail.com

**Web:** <https://www.gylang.my.id>

## Profile

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Experienced Content Writer with over 5 years of proven expertise in content creation, blogging, and video production. Possessing a background in IT Support with 2 years of experience in network configuration, CCTV, software installation, and server configurations. Proficient in a wide range of IT tasks and skilled in delivering high-quality content.

## Work Experience

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01/2024 – Present  
Bandung, Indonesia

### Security Analyst & Incident Responder

#### PT Kereta Api Indonesia

- Provide active analysis and response services for information system security.
- Coordinate with SOC Layer 1, Security Monitoring, and the IT Security Team of PT KAI to ensure incident ticket resolution.
- Analyze security logs to identify incidents and classify the validity and severity level of each security incident.
- Validate and follow up on security incident tickets.

08/2024 – 12/2025  
Bandung, Indonesia

### Network Operation Center

#### PT Kereta Api Indonesia (Persero)

- Monitor and manage network infrastructure and IT systems in real-time.
- Identify and respond quickly to network incidents such as disruptions or downtime.
- Coordinate with technical teams for system recovery and network performance improvement.
- Analyze network performance and prepare reports to ensure system reliability.
- Monitor and analyze incoming security reports, then validate them with the Network & Security team.

12/2018 – 08/2024  
Tangerang, Indonesia (WFH)

### Freelance Content Writer

#### Windows Portal Indonesia

- Conducted thorough research on a daily basis to generate compelling content, including news articles and tutorials related to Windows system and Microsoft products for Windows Portal Indonesia.
- Wrote and published engaging news pieces and tutorials that informed and educated readers about Windows and Microsoft products.

01/2021 – 10/2022  
Bandung, Indonesia

### IT Support

#### Yayasan Pendidikan Guru Islam Indonesia

- Provided extensive IT support to company clients as a member of the Helpdesk team
- Ensured proper configuration and installation of hardware and software Managed networking design, installations, and maintenance services Supported users and network administrators via telephone and email Maintained company's network infrastructure
- Resolved Windows, Linux, and Mac issues

- Installed and operated Windows desktop and server operating systems

08/2018 – 11/2018  
Bandung, Indonesia

### **Student Internship**

#### **Lembaga Ilmu Pengetahuan Indonesia (LIPI)**

- Spearheaded the development of a website for communication purposes using CMS platforms such as Drupal, Wordpress, and OSTicket
- Executed the design of a captivating landing page for enhanced user experience.

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## **Educations**

09/2015 – 09/2019  
Bandung, Indonesia

### **Teknik Informatika | Program Sarjana**

#### **Universitas Sangga Buana YPKP**

Aktif dalam organisasi Unit Kegiatan Mahasiswa Tarung Derajat Satuan Latihan YPKP.

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## **Publications**

10/2020

### **Knight**

#### **Jejak Publisher**

<https://jejakpublisher.com/product/knight/>

Available in Publisher Website and Google Play Books

12/2019

### **SISTEM KEAMANAN JARINGAN DALAM UJIAN ONLINE SMA/SMK MENGGUNAKAN METODE ALGORITMA ADVANCED ENCRYPTION STANDARD (AES)**

#### **Jurnal Infotronik**

<http://jurnal.usbypkp.ac.id/index.php/infotronik/article/view/261/166>

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## **Certificate**

09/2019

### **HTML Fundamentals**

#### **SoloLearn**

<https://www.sololearn.com/Certificate/1014-15793873/pdf/>

### **SQL Fundamentals**

#### **SoloLearn**

<https://www.sololearn.com/Certificate/1060-15793873/pdf/>

04/2019

### **MikroTik Certified Network Associate**

#### **MIKROTIKLS SIA**

<https://www.mikrotik.com/certificates>

09/2018

### **Microsoft Technology Associate: Database Administration Fundamentals (MTA)**

#### **Microsoft**

<http://verify.certipoint.com>

